



Andy Beshear
GOVERNOR

TRANSPORTATION CABINET

200 Mero Street
Frankfort, Kentucky 40601

Jim Gray
SECRETARY

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Legislative Research Commission

RE: Report for Identity Document Issuance

Dear Chairmen and Members of the Legislative Research Commission:

Senate Bill 199, enacted in the 2024 Legislative session, requires an annual report for each Driver Licensing Regional Office of the following: Number of identity documents, by type, issued at each location; Total cost to operate each location; Total cost to operate the office; and total receipts collect.

The Kentucky Transportation Cabinet (KYTC) operates a network of Driver License Regional Offices across the state, dedicated to providing a wide range of licensing services. These regional offices handle tasks such as issuing, renewing, and replacing driver's licenses, REAL IDs, identification cards, and permits. By centralizing these services at regional offices, KYTC ensures consistent and efficient service, while enhancing security and reducing fraud. Additionally, the offices offer modern amenities, including online scheduling for appointments and digital queue systems, to reduce wait times and streamline the customer experience.

This network of regional offices is strategically located to cover all regions, ensuring that citizens have access to licensing services within a reasonable distance. Furthermore, the regional offices are integral to KYTC's mission to provide secure credentials, support public safety, and implement federal requirements, such as the issuance of REAL IDs, which are compliant with enhanced identification standards for domestic travel and federal facility access.

Highlights of this report include a total of 112,393 Standard ID cards, 328,970 Standard Driver Licenses, and 230,289 REAL ID driver licenses issued statewide through October in 2024. Total operating costs of all Driver Licensing Regional Offices amounted to \$22,955,563.07, while total receipts amounted to \$32,563,743.19. Accordingly, you will find the full report with a breakdown of each individual office in the following pages.

Respectfully,

Matthew Cole

Matthew Cole
Commissioner
Department of Vehicle Regulation
Kentucky Transportation Cabinet

Enclosure